



To all the CUSTOMERS who are NEW to FX.
You have many questions and we hope that the following steps will be of some help when placing orders from us.

STEP 1 : KNOWING WHAT PRODUCTS WE SELL

- OPTION A (Also the fastest way) Check out our Product List on-line
Drop by our Warehouse to check out the goods for yourself
- OPTION B (Click Here To Find out where we are located)
Drop SaXXy an email to request for one of our Sales Managers to drop by
- OPTION C To meet up with you with our X-File.

STEP 2 : HOW TO PLACE YOUR ORDERS ?

- OPTION A Use The On-line Ordering Form (Click Here to Check Out the Form)
- OPTION B Email us xervices@foodXervices.com with your Full Details & Orders
- OPTION C Fax In your Orders to our Toll Free Fax - 1800 933 3339
- OPTION D Sms your orders to our mobile Phones (Click here to check out the nos.)
- OPTION E Call our Toll Free Hotline at 1800 933 3333

STEP 3 : HOW DO YOU PAY ?

The Payment Terms to all New Customers is COD which means CASH or CHEQUE ON DELIVERY.

Modes of Payment : By Cash or By Cheque
(Cheques are to be made payable to FoodXervices Inc Pte Ltd)

STEP 4 : WHEN WILL YOU RECEIVE YOUR ORDERS?

All Orders Placed before 5pm On Weekdays & 12pm On Saturdays will reach you the next working day.

STEP 5 : KNOWING OUR DELIVERY TIMES

8.30am – 6.00pm on Weekdays & 8.30am – 3.00pm on Saturdays
No Deliveries on Sundays & Public Holidays.

(On Peak Seasons, deliveries may be delayed due to high Delivery Volumes)

STEP 6 : CHECK , SIGN & TRY US OUT!

When your orders are delivered, remember to check the Items and Prices as well.
Chop & Sign on the Invoices and you're on your way to cooking up a Storm.

Of course , we also hope to hear from you again soon!