

" I **HATE** CALLING  COZ I CAN NEVER GET THROUGH! **HELP!** "

“ 我最讨厌打电话给芯思了！永远打不通！救命啊！ ”

Dear Customers, from **1st of April 2009**, FoodXervices Inc will be making some Changes to the **Toll-Free Hotline**.

1 **DIAL 1800 - 933 3333**
*IF YOU KNOW THE PARTY'S EXT NO,
 ENTER IT ONCE YOU GET THROUGH.*

2 **CHOOSE A PREFERRED LANGUAGE**
 FOR ENGLISH, PLEASE PRESS "1"
 华语说明, 请按 "8" 。

3 **SELECT FROM 4 OPTIONS**

CUSTOMER SERVICE DEPT	ACCOUNTS & OTHER DEPTS	COMPANY DIRECTORY	LIST OF OUR MOBILE Nos
顾客服务部门	财务或其他部门	查询公司的目录	查询职员手机号码
PRESS "1"	PRESS "2"	PRESS "3"	PRESS "4"
PRESS THIS OPTION IF YOU ARE :	PRESS THIS OPTION IF YOU ARE :	YOU MAY ENTER THE PARTY'S EXTENSION AT ANYTIME !	YOU MAY CALL THE PARTY'S MOBILE NO. AT ANYTIME !
a) A CUSTOMER (CURRENT & POTENTIAL) b) Placing NEW Orders c) Checking on your delivery d) Checking For Products & Prices e) Reporting a problem on the delivery f) Reporting a problem with the goods Etc.....	a) Looking for the ACCOUNTS Dept b) A SUPPLIER (CURRENT & POTENTIAL) -- Looking for our PURCHASING Dept c) Looking for the HR Dept d) Seeking General Enquiries Etc.....		
OTHER WAYS TO PLACE ORDERS	FROM 1st APRIL, WE WILL CALL YOU WITHIN 1HOUR OF RECEIVING YOUR POs IF YOU DON'T RECEIVE OUR CALL, THEN YOU MAY CALL US TO CHECK.	CUSTOMER SERVICE DEPT	CUSTOMER SERVICE TEAM
1) EMAIL US : xervices@foodXervices.com 2) FAX US : 1800-933 3339 3) ONLINE : www.foodXervices.com 4) SMS US : Refer to The List of Mobile Nos		AMANDA EXT 201 CHEWLIAN EXT 209 JOEY EXT 212 JULIANA EXT 213 MISS HO EXT 210	AMANDA 8298 8657 CHEWLIAN 9106 3852 JOEY 9106 3817 JULIANA 8186 7748 MISS HO 9106 3857
		ACCOUNTS DEPT	SALES TEAM
		CHRISTIE EXT 204 DOREEN EXT 200 VIOLET EXT 205	ALEX 9784 8072 JAMES 9615 6177 JOHN 9384 7939
		PURCHASING & ADMIN DEPTS	KAL 8298 8664
		COREEN EXT 202	PURCHASING & ADMIN DEPTS
		FRANCESCA EXT 206	COREEN 9645 3161

Our Whole Team can also be Reached via their Emails !
 HAVE YOU CHECKED OUT www.foodXervices.com YET ?